

Return Policy

We're so sure you'll love Crunchi® that we offer a money back guarantee as clean and high-performing as our products.

Try us for 30 days and if you're not completely satisfied we'll refund your money minus shipping and handling.

No loopholes. No fuss. No kidding.



How do I start a return?

To initiate a return, please email info@crunchi.com and a member of our Crunchi Support Team would be happy to help you. Please include your name, order number, order date, and the product that you would like to return.

Are there any exclusions?

Crunchi is unable to accept returns on samples, sale items, and any discounted items (including products purchased with Host Reward Coupon Codes and promotional bonus products).

Who is responsible for shipping costs?

All shipping costs remain the responsibility of the purchaser.

I received a Crunchi product as a gift, can I return it for money back?

Only Crunchi products purchased at Crunchi.com and replicated Advocate websites are eligible to return. Contact your Crunchi Advocate or Crunchi Support at info@crunchi.com to assist you in finding your original order information.

Is there a limit on the dollar amount to return?

Crunchi will not accept returns greater than \$300 in product value.

Are there any other exceptions?

Advocate Enrollment Collections greater than a \$300 value do not apply to this policy. If an Advocate chooses to terminate their account, they may return their Advocate Enrollment Collection within 30 days of their purchase date and receive a full refund of their purchase price minus the shipping and handling costs. Note: The Enrollment Collection must be returned in full to be eligible for a refund. Additionally, Crunchi reserves the sole right to accept returns. Crunchi has the discretion to reject returns if abuse of its policy is deemed.

Damaged or Defective Items:

If you received an item that is damaged or defective, keep the original packaging and product and contact us via email at info@crunchi.com. Make sure to include your name, order number, order date, and a photo of the product that is damaged. Once we're able to confirm these details, we will send you a replacement product.